

# etcha

## Restaurant Policies – Please Read Before Making a Reservation

### Traveling to Etcha

To ensure the best possible experience, we kindly ask all guests to arrive on time. As traffic conditions in Bangkok can be unpredictable, please allow sufficient travel time.

Tables will be held for up to 30 minutes after the reservation time.

The restaurant reserves the right to release the table beyond this period. Should you anticipate any delay, please contact the restaurant as soon as possible.

We recommend allowing approximately 2–2.5 hours for your dining experience.

### Cancellation & No-Show Policy

Cancellations may be made more than 72 hours prior to the reservation time without any charge.

For cancellations made within 72 hours, or in the event of a no-show or late cancellation, the deposit is non-refundable and cannot be applied to future reservations.

### Menu Policy

The same menu will be served to the entire table.

Please note that the menu is subject to change without prior notice, depending on seasonality and ingredient availability.

### Children

We are able to accommodate children aged 12 years and above, provided they are able to enjoy a tasting menu. Please note that we do not offer an à la carte or children's menu. This policy is in place for the health and safety of your child, as well as to preserve the dining experience of other guests.

### Dress Code

While we do not enforce a strict dress code, we kindly request guests to dress appropriately for a fine dining environment.

Closed shoes are required.

Long pants are required.

### Dietary Requirements

We regret to inform you that we are unable to accommodate specific dietary restrictions, including but not limited to:

- Vegetarian or vegan
- No seafood
- Gluten-free
- Dairy-free
- Allium-free (e.g., no onion or garlic)

Other dietary requirements must be communicated at least 7 days prior to the reservation date to allow our chefs sufficient preparation time.

Dietary requests notified within 72 hours or less of the reservation may not be accommodated.

### Service Hours

Sunday – Monday: Closed

Tuesday – Saturday:

- Dinner service only

- First seating at 18:00

- Last table at 20:00 (15-minute grace period)